
Booking Information

Our Company

Hipawayvillas is the trading name/trade mark of the company "Soil G L.P.", with registered offices in Athens, Greece, 74 Tritonos str., 17562 Hipawayvillas acts as a real estate/letting agent for the owners of the properties offered on this web site. Any booking is operated by Hipawayvillas behalf of the owners of the properties offered on this web site.

Booking Information

1. You must be at least 18 years old to make a booking. Please send us an e-mail or call us in order to confirm availability and current prices, then complete and sign the booking form/short rental agreement sent to you by Hipawayvillas and return it to us. If more than one person is listed on the booking form, the person who sign the booking form acts on behalf of all the person listed and binds them jointly to the terms of such agreement.
2. No contract shall exist until full payment has been received and confirmation to this effect has been sent by Hipawayvillas to the tenant. Hipawayvillas has the right to accept or refuse any bookings at its discretion.

Deposit & Payment of Balance

1. At the time of booking you will be asked to pay an initial payment of 30% of the total cost of the property. Full payment is required 4 weeks before your holiday commences. If you do not pay the balance of your holiday cost on the due date we reserve the right to treat your booking as cancelled and to levy a cancellation charge in accordance with this terms and conditions. If you book your holiday less than 4 weeks before it is due to commence, the holiday cost is due in full at the time of booking.
2. Taxes, if applicable, are not included.
3. Payment can be made only by bank transfer.

Clarifications

1. Arrivals at the property are from 16:00 and departures by 11:00 unless otherwise mentioned on the booking form.
2. Details regarding key collection and return will be sent to you by a separate e-mail a week before your arrival.
3. The rental includes the provision of bed linen, towels and the use of utilities including water, electricity, heating oil or natural gas.
4. Swimming pools, when available, are cleaned and ready for use from May to October.

Cleaning

All properties are cleaned and prepared before arrival. Including bed linen and towels.

Alterations by you

Any alteration by you must be in written. Hipawayvillas will always try to meet your reasonable requirements; however Hipawayvillas may, at its discretion, treat any changes as a cancellation by you and the cancellation fees as set out in this terms & conditions will apply. Furthermore, you will be asked to pay any additional costs incurred by Hipawayvillas in relation to any alteration required.

Cancellations

1. If you wish to cancel your booking you must do so by sending a written notice (by e-mail). Verbal cancellations are not accepted. In case of cancellation by you, cancellation charges are to be paid to compensate for the expense of processing your booking and for any loss that may result from such cancellation as follows:

Written notice of cancellation given:

- 56 or more days prior to rental commencement – refund of deposit.
 - 28-55 days prior to rental – 30% of total holiday cost will be payable.
 - 27 or less days prior to rental commencement – 100% of total holiday cost will be payable.
- or as otherwise agreed on the booking form.

2. In case you leave the Property earlier than agreed, no refund shall apply and Hipawayvillas shall be entitled to retain the whole rent as a compensation for your early leaving.
3. Hipawayvillas shall not have the right to cancel the booking concluded after total payment has been made, unless it is necessary to do so for reasons beyond our control. Such reasons include war, political unrest, strikes, acts of God, epidemics, riots, civil strife, industrial disputes, terrorist activities, natural and technological disasters (fire, earthquakes etc.), closure of ports and airports. In any such case, Hipawayvillas's liability shall be limited to a refund of the monies already paid.

Use of Property

1. The Use of the Property is strictly limited to the number of persons listed in the booking form/short rental agreement. You may use the rented villa pool area, when available, but do so at your own risk.
2. The privacy and tranquility of third parties (neighbours etc.) are to be respected by you. Your stay may be terminated if this condition is not met.

Pets

Pets are allowed upon agreement with Hipawayvillas.

Native Wildlife

You are kindly asked to bear in mind that most of our properties are in rural locations. Therefore, you might encounter during your stay some of the local wildlife. Unfortunately, Hipawayvillas cannot be held responsible for their presence or control.

Liability

1. Hipawayvillas does not accept liability for any act or neglect on the part of the owner or any other person not within our control. The use of the Property and amenities are offered on the condition that they are used entirely at Tenant's own risk.
2. Hipawayvillas does not accept responsibility for accidents, injuries, illness, death or loss or damage to Tenant's, users' or visitors' property or belongings, however caused.

Alterations by Hipawayvillas

Hipawayvillas reserves the right to make minor changes to your booking before and after any booking has been confirmed, without being liable for payment of any compensation.

Complaints

Should a problem arise during your stay at the Property, you shall immediately inform Hipawayvillas in written (e-mail). Hipawayvillas will make any reasonable effort to solve the problem.

Damages

The property will be checked following your departure and all damages of the Property and breakages over €50 made by you will be charged to you. By informing you in written (e-mail or mail), Hipawayvillas shall have the right to hold onto your damage deposit caused by you according to the present term.

Health and Safety

At all times you are responsible for conducting yourself so that the health and safety of third parties is not threatened. Upon signing the booking form you (included the number of person listed above) agree to hold Hipawayvillas harmless against all costs and expenses Hipawayvillas incur as a result of your actions or omissions, which result in damage to third persons or the Property.

Passports – Visas – Health Requirements – Insurance

1. You are exclusively responsible for the timely issuance of all necessary travel documents, including passports and visas, as well as for ensuring compliance with any applicable requirements pertaining to your health and the health of the persons listed in the booking form.
2. Hipawayvillas strongly advise you to ensure adequate Travel Insurance from the date of signing of the booking form/short rental agreement. No liability will be accepted by Hipawayvillas if you are travelling without adequate travel insurance.

Accuracy

Hipawayvillas endeavours to ensure that the content of our website (i.e. the information, descriptions, photographs etc.) is accurate. However, occasionally changes and errors occur and Hipawayvillas reserves the right to correct details in such circumstances. In any case Hipawayvillas accepts no liability should a description or a photograph be inaccurate. If a particular facility offered in a property is essential to you, please ensure that we are made aware of this prior to you completing the booking.

Data Protection

Hipawayvillas is committed to respecting your privacy. Hipawayvillas does not disclose in any way and/or sell your information to anyone and you are not subscribing to a mailing list.

Special terms

The terms hereof may vary due to special agreements with the owner, special circumstances or other reasons. Special terms will be clearly stated in the booking form which you should read carefully before making your reservation. Please pay attention to the cancellation policy applicable to the property you are interested in.

Jurisdiction

The validity, construction and performance of the present Terms & Conditions shall be governed by Greek Law and any matters arising from the present Terms & Conditions are subject to the exclusive jurisdiction of the Courts of Athens.